

Component or Files Missing in Mail Merge

The information in this article applies to:

- Microsoft Graphics Studio Home Publishing 99

SYMPTOMS

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When you try to use the Mail Merge feature of Home Publishing, or when you try to open a saved project that has been merged with an address list, you may receive one of the following error messages:

Home Publishing cannot load the component required (mailmrg.dll) to perform mail merge.

Please run Setup again to reinstall the missing components. For more information on running Setup, see Help.

-or-

The components required to perform mail merge are not installed on this computer.

You can edit your project, but you won't be able to print, filter, or preview all of your entries. See Help for information on running Setup.

-or-

Mail merge cannot continue because Home Publishing is missing several files it needs. To reinstall these missing files, close your project and the program, and then run Setup.

CAUSE

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These errors will occur if the following files are missing or corrupted:

Mailmrg.dll
Dao350.dll
Dao2535.tlb

RESOLUTION

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Reinstall Home Publishing to replace the missing files. To reinstall Home Publishing, follow these steps:

1. Close all open programs.
2. Click Start, point to Settings, and then click Control Panel.
3. In Control Panel, double-click Add/Remove Programs.
4. In the Add/Remove Programs Properties box, select Microsoft Home Publishing, and then click Add/Remove.

5. In the Microsoft Home Publishing Setup dialog box, click Reinstall.

MORE INFORMATION

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The Dao350.dll and Dao2535.tlb files are installed as shared components. They may be installed or updated by other application.